



Ontario One Call Compliance Summary

Members Perspective

% of notifications compliant

360_geographicRegion	Compliant	Non-Compliant	Non-Compliant No Response
Toronto	75.59%	10.97%	13.44%
Sarnia	83.49%	9.89%	6.62%
ON-West	87.27%	7.85%	4.88%
ON-Southeast	82.53%	10.66%	6.81%
ON-Northwest	87.99%	2.70%	9.31%
ON-North	89.84%	2.99%	7.17%
ON-East	84.64%	5.72%	9.63%
ON-Central	75.48%	10.40%	14.11%
London-St. Thomas	70.45%	15.86%	13.69%
Hamilton-Niagara	79.35%	11.02%	9.63%
GTA-East	72.67%	5.92%	21.41%
Grey-Bruce	90.04%	7.72%	2.24%
Chatham-Essex	70.42%	15.24%	14.34%
Total	78.05%	10.21%	11.74%

Volume of notifications and Renegotiated due dates

360_geographicRegion	Notifications	Renegotiated
Toronto	52466	15003
Sarnia	2974	642
ON-West	14640	3535
ON-Southeast	3039	308
ON-Northwest	816	110
ON-North	2371	512
ON-East	12341	1543
ON-Central	7362	1460
London-St. Thomas	7692	1906
Hamilton-Niagara	29628	8504
GTA-East	10640	2669
Grey-Bruce	2320	553
Chatham-Essex	11098	2382
Total	157387	39127

% of notifications by days to close

360_geographicRegion	0-5	11 - 15	6 - 10	15+
Toronto	75.59%	6.94%	8.99%	8.49%
Sarnia	83.49%	3.46%	7.43%	5.62%
ON-West	87.27%	2.66%	7.56%	2.51%
ON-Southeast	82.53%	5.59%	8.00%	3.88%
ON-Northwest	87.99%	4.41%	1.96%	5.64%
ON-North	89.84%	2.91%	3.71%	3.54%
ON-East	84.64%	4.72%	4.50%	6.14%
ON-Central	75.48%	6.34%	8.95%	9.22%
London-St. Thomas	70.45%	6.85%	14.22%	8.48%
Hamilton-Niagara	79.35%	5.69%	8.39%	6.57%
GTA-East	72.67%	6.34%	5.68%	15.31%
Grey-Bruce	90.04%	1.94%	6.98%	1.03%
Chatham-Essex	70.42%	9.24%	11.27%	9.07%
Total	78.05%	5.98%	8.39%	7.58%

processed_date

2/1/2023

2/28/2023

master_stationCode, m...

All

This report excludes data for PLANNING,PRIORITY 0,SEWER LATERAL, EMERGENCY and cancel, test and void



Ontario One Call Compliance Summary

Excavators Perspective

% of requests compliant

% of requests by days to close

360_geographicRegion	Compliant	Non-Compliant	Non-Compliant No Response	Total
Toronto	42.66%	29.31%	28.02%	100.00%
Sarnia	58.66%	27.20%	14.13%	100.00%
ON-West	66.60%	20.91%	12.49%	100.00%
ON-Southeast	64.75%	21.40%	13.85%	100.00%
ON-Northwest	70.12%	8.76%	21.12%	100.00%
ON-North	78.01%	7.68%	14.31%	100.00%
ON-East	55.76%	15.37%	28.87%	100.00%
ON-Central	49.69%	24.05%	26.26%	100.00%
London-St. Thomas	51.93%	25.49%	22.59%	100.00%
Hamilton-Niagara	61.74%	18.06%	20.19%	100.00%
GTA-East	37.21%	15.67%	47.12%	100.00%
Grey-Bruce	77.47%	18.72%	3.81%	100.00%
Chatham-Essex	37.68%	39.14%	23.18%	100.00%
Total	52.12%	23.44%	24.44%	100.00%

360_geographicRegion	0-5	11 - 15	6 - 10	15+	Total
Toronto	42.66%	13.81%	23.39%	20.13%	100.00%
Sarnia	58.66%	7.29%	22.19%	11.85%	100.00%
ON-West	66.60%	4.96%	22.35%	6.09%	100.00%
ON-Southeast	64.75%	8.78%	16.44%	10.02%	100.00%
ON-Northwest	70.12%	9.56%	6.37%	13.94%	100.00%
ON-North	78.01%	7.23%	7.68%	7.08%	100.00%
ON-East	55.76%	12.77%	12.25%	19.22%	100.00%
ON-Central	49.69%	10.92%	20.63%	18.76%	100.00%
London-St. Thomas	51.93%	7.51%	30.19%	10.37%	100.00%
Hamilton-Niagara	61.74%	6.25%	16.36%	15.65%	100.00%
GTA-East	37.21%	14.67%	15.90%	32.22%	100.00%
Grey-Bruce	77.47%	3.81%	17.35%	1.37%	100.00%
Chatham-Essex	37.68%	12.42%	32.01%	17.89%	100.00%
Total	52.12%	10.34%	20.59%	16.95%	100.00%

2/1/2023

2/28/2023



contractor_type

All

This report excludes data for PLANNING,PRIORITY 0,SEWER LATERAL, EMERGENCY and cancel, test and void