

Roadmap

Now

in the next six months
high confidence*

Next

6 to 12 months
med confidence*

Later

12 to 24 months
low confidence*

Improve organizational capabilities

so that we can deliver and run the improved services sustainably

Build delivery capabilities

Become more user centric

Build multidisciplinary teams

Develop a digital data strategy

Become agile

Excavator facing service improvement

so that they can request locates faster and ensure safer digging

Sharing locates

Portal interface update

Mapping discovery

Dedicated Locator

Reduce suspended requests

Modern User Accounts

Request management and tracking

Negotiating locate requests

Simplify the locate request process

Mobile locate requests

Underground Infrastructure Owners (UIO) facing service improvement

so that they can better manage locate requests and comply with regulation

Portal interface update

Mapping discovery

Improve mapping

Improve the emergency service

UIOs services, digital service

Improve data and reporting capabilities

so that we can use data to improve compliance and the service and be more transparent with excavators and Underground Infrastructure Owners

Information Mgmt. and Reporting Enhancement

Use data and analytics to drive change in the service

Modern compliance system

Cybersecurity

Cloud and back-end migration

New methods of revenue generation

* High, Medium and Low Confidence refers to the degree by which ODA has confidence in the detailed requirements for each initiative listed below. Once a deep dive is conducted the requirements for the initiatives in the medium to low confidence buckets may be updated and this is consistent with the nature of digital roadmap being a living document.